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Design for Six Sigma+Lean Toolset

Implementing Innovations
Successfully

 Springer

UMS
Enabling Success

Design for Six Sigma^{+Lean} Toolset

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Foreword

Every company relies on innovation to compete globally. However, creative ideas are mostly insufficient if you want to translate an innovative spirit into commercial success. The ability to put a new product or a new process on the market as quickly as possible is becoming increasingly important.

Systematic management is necessary for developing cost-effective and successful products based on market realities and customer requirements. Especially open innovation, which is currently intensively discussed and widely implemented, requires consideration. Only a sensible interface and information management is capable of generating overall success from a variety of good ideas.

Design for Six Sigma^{+Lean} is an approach for such a systematic innovation management. This concept was developed to achieve a target-oriented realization of innovations and is strongly associated with the Six Sigma^{+Lean} methodology, currently applied globally to optimize existing processes. DFSS^{+Lean} synthesizes a number of key factors, including the active integration of employees, customer-oriented development, the reduction of complexity in products and processes, and controlling of innovation in terms of a standardized procedure.

The present toolset represents the proven approach UMS takes when putting Design for Six Sigma^{+Lean} into practice. Its individual tools are assigned to the process model Define, Measure, Analyze, Design, and Verify in a clear and manageable structure. This structure can be considered as a red thread and makes it easier to apply the tools in practice and organize an innovative product and process development that is target-oriented and efficient.

Besides the whole UMS team, I would like to thank the authors, who along with their expertise and experience have shown enormous commitment in putting this book together. My thanks also go to Mariana Winterhager for the graphic layout of the material and Astrid Schmitz for the translation work.

I wish everyone great success in implementing innovations.

Frankfurt am Main, October 2008

Stephan Lunau

Design for Six Sigma^{+Lean} Toolset

Introduction



Introduction

Content:

Implementing innovation successfully

The Six Sigma^{+Lean} Approach

- The goal of Six Sigma^{+Lean}
- The four dimensions of Six Sigma^{+Lean}

Developing new processes and/or products with DFSS^{+Lean}

Critical Success Factors

- Employee acceptance
- The quality of the applied tools and methods

Summary: Benefits of DFSS^{+Lean}